

Dear Driver

Fleet Contact Details - Arval

Please find below all the contact details that you may need during the lease of the car. (Please add these numbers to your contact list.)

Your lease company is Arval

Accident	CVS (Complete Vehicle Support) – 0844 7799 699
7.00.00.00	Cro (complete remain support)
	Select option 1 for Claims and they will sort out repairs under the company
	insurance.
W/indexes	CVC (Complete Vehicle Compant) 0044 7700 C00
Windscreen	CVS (Complete Vehicle Support) – 0844 7799 699
	Select option 1 for Claims and they will sort out repairs or replacement
	under the company insurance.
Breakdown	Arval Driver Line – 0370 419 2818
	Select option 1 followed by option 1 for Breakdown and this will transfer
	you to the AA
Tyres	Arval Driver Line – 0370 419 2818
	Select option 1 followed by option 4 for Tyres.
	Select option 1 followed by option 4 for Tyres.
	Alternatively, you can take your vehicle to your local ATS Euromaster –
	don't forget to let them know it's an Arval lease car
	Have your tyre size and make ready to hand, something like 225/55 R18 96Y Michelin (found on the side of your tyre)
	Whetherin (round on the side of your tyre)
Service/MOT	Arval Driver Line - 0370 419 2818
(service when the	
light is showing on the dash)	Select option 2 followed by the service you require
the dashij	Alternatively, you can book with your local dealership – don't forget to let
	them know it's an Arval lease car
Maintenance	Arval Driver Line - 0370 419 2818
	Select option 2 followed by the service you require
	Alternatively, you can book with your local dealership – don't forget to let
	them know it's an Arval lease car
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If you have any problems with the above, please contact Fleet Management on 01489 663783 or email fleetmanagement@applied-driving.com and we will be happy to assist.