

Dear Driver

Fleet Contact Details - ALD Automotive Ltd

Please find below all the contact details that you may need during the lease of the car. (Please add these numbers to your contact list.)

Your lease company is ALD Automotive Ltd

Accident	CVS (Complete Vehicle Support) – 0844 7799 699
	Select option 1 for Claims and they will sort out repairs under the company insurance.
Windscreen	CVS (Complete Vehicle Support) – 0844 7799 699
	Select option 1 for Claims and they will sort out repairs or replacement under the company insurance.
Breakdown	ALD Driver Line – 0800 032 3277
	Select option 1 for Breakdown and this will transfer you to the AA
Tyres	ALD Driver Line – 0800 032 3277
	Select option 2 for Tyres.
	Alternatively, you can take your vehicle to your local Kwik Fit – don't forget to let them know it's an ALD lease car Have your tyre size and make ready to hand, something like 225/55 R18 96Y Michelin (found on the side of your tyre)
Service/MOT	ALD Driver Line – 0800 032 3277
(service when the light is showing on the dash)	Select option 4 for maintenance
,	Alternatively, you can book with your local dealership – don't forget to let them know it's an ALD lease car
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	Select option 4 for maintenance
	Alternatively, you can book with your local dealership – don't forget to let them know it's an ALD lease car

If you have any problems with the above, please contact Fleet Management on 01489 663783 or email fleetmanagement@applied-driving.com and we will be happy to assist.